

Surya S J

AI-POWERED UI/UX DESIGNER



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SUMMARY

AI-Powered UI/UX Designer with 3+ years of experience designing accessible, AI-enhanced B2B SaaS and enterprise digital products, including a multilingual voice chatbot used across 7 Indian states and an AI grading platform used by 100+ schools. I drive design end-to-end, from discovery and user flows through high-fidelity UI, prototyping, and engineering handoff, using AI tools like Replit, Lovable, and Antigravity to accelerate design and test ideas fast. Sole designer on multiple live products, with documentation engineers actually use and accessibility (WCAG) built in from the start.

🔗 Open to: Product Designer and UX/UI Designer roles in Bengaluru, Chennai, and Hyderabad/Secunderabad – Full-time, Permanent, Hybrid or Remote.

SKILLS

UX and Product Design:

User Research User Interviews Surveys Usability Testing User Personas Journey Mapping

Design Thinking Onboarding Design Accessibility-Aware Design (WCAG) Information Architecture

Interaction Design User Flows Wireframing Prototyping Visual Design Responsive Design

Typography Design Systems Component Libraries B2B SaaS Design Enterprise Software Design

User Stories Documentation Feature Planning

AI-Powered Design and Tools:

AI Product Design Chatbot Design Multilingual Chatbot Design Conversational Interface Design

Generative AI for Design Acceleration Prompt Engineering

AI-Assisted Prototyping (Lovable, Replit, Antigravity) AI-Assisted Coding

Tools:

Figma Adobe XD Photoshop Illustrator Lovable Replit Antigravity ChatGPT Claude

WORK EXPERIENCE

Associate UI/UX Designer — ShikshaLokam, Bengaluru, Karnataka, India Jul 2025 to Present

Main projects: Elevate, Mitra, Mitra Dashboard, SAATHI, Conversational Analytics Prototype

- Sole Designer — Mitra and Mitra Dashboard** — Owned end-to-end UI/UX and interaction design for Mitra, a multilingual AI chatbot rolled out across 7 states (Karnataka, Bihar, Nagaland, Telangana, Andhra Pradesh, Tamil Nadu, and Odisha) for teachers and principals in government schools, used to record Chaupal discussions and school leaders' micro-improvements.
- Sole Designer — SAATHI Redesign** — Rebuilt the entire SAATHI flow and added new features. SAATHI is a multilingual app where teachers, principals, and Cluster Resource Persons log school challenges, choose objectives, and receive a 30 to 40 day action plan with nudges to track progress.
- Onboarding Redesign** — Simplified a previously complex onboarding flow and validated it through usability testing and interviews with principals; added the login feature and a chat history view showing each past conversation and its status.
- AI-Accelerated Prototyping** — Used Generative AI tools (Lovable, Replit, Antigravity) to build working AI dashboard prototypes within days instead of weeks, letting the team validate ideas with real users before engineering spent time

building.

- **User Stories and Documentation** — Wrote user stories and design documentation clear enough that engineering could build directly from them, reducing back-and-forth during handoff.
- **Mitra Dashboard** — Designed the real-time dashboard the Programs team checks daily to see newly recorded micro-improvements and discussions, including the underlying data views and layout.
- **Enterprise / Institutional SaaS** — Designed Mitra, Mitra Dashboard, and SAATHI as multi-tenant institutional software deployed across government education departments in 7 states, with role-based experiences for teachers, principals, and Cluster Resource Persons.
- **Team Communication** — Created demo videos and walkthroughs that got product managers, developers, and leadership aligned and signing off faster.

UI/UX Designer — Smartail Pvt. Ltd, Chennai, Tamil Nadu, India

Aug 2024 to Jun 2025

Main products: DeepGrade (B2B SaaS), DeepGrade Analytics, DeepPrep, DeepCue, Nextenti, Healthcare software

- **Designed DeepCue** — Designed DeepCue end-to-end, an AI-powered flashcard tool that helps students revise syllabus and class material through guided, chatbot-style study sessions.
- **Business Software Design (B2B SaaS)** — Designed responsive, high-fidelity screens for DeepGrade, an AI grading platform used by 100+ schools and 50,000+ students across India, plus DeepGrade Analytics and DeepPrep.
- **Teacher Dashboard (DeepGrade Analytics)** — Designed a per-class dashboard for teachers; ran user research with teachers across northern and southern Indian states and shaped the design around what they actually needed.
- **Nextenti (B2B Healthcare SaaS) — Admin, Dashboard, and Consumer Design** — Designed the admin flow, dashboard, and consumer-facing experience for Nextenti, a healthcare hiring platform, in its early stages.
- **User Research** — Ran user interviews, surveys, and usability tests with principals and other stakeholders, catching problems early instead of after release.
- **Team Collaboration** — Worked with sales, engineering, and product teams to keep designs aligned with what the business actually needed to ship.

UI/UX Design Intern — Smartail Pvt. Ltd, Chennai, Tamil Nadu, India

Dec 2023 to Aug 2024

- **Design System Upkeep** — Maintained a shared component library so every product looked and worked consistently, saving other designers from rebuilding the same elements.
- **Design Support** — Supported senior designers with wireframes, prototypes, research, and documentation across multiple live products.

KEY ACHIEVEMENTS

- ✦ **Sole Designer, Multilingual AI Chatbot** — Owned end-to-end UI/UX for Mitra, a multilingual AI chatbot deployed across 7 Indian states for teachers and principals in government schools.
- ✦ **AI Grading Platform at Scale** — Designed core screens for DeepGrade, an AI grading platform used by 100+ schools and 50,000+ students across India.
- ✦ **Solo Product Redesign** — Rebuilt SAATHI's entire flow and shipped new features as the only designer on the project.
- ✦ **Built DeepCue End-to-End** — Designed and shipped an AI-powered flashcard tool for student revision, from concept to launch.

CERTIFICATIONS

✓ **Generative AI Mastermind**

Outskill (does not expire)

✓ **UI/UX Design Certification**

Image Creative Education, 2022 to 2023

AWARDS

🌟 **Rise and Shine Award** — ShikshaLokam, 2026

Given for fast, high-quality work and for leading key design projects.

🏆 **People's Choice Award** — ShikshaLokam, 2025

EDUCATION

B.E. Mechatronics Engineering

Coimbatore Institute of Engineering and Technology (Anna University)

2017 to 2021

LANGUAGES

Tamil (Native)

English (Professional)

Malayalam (Conversational)

Voted by coworkers across teams for being easy to work with
and focused on good design.